

SAILMAKER OUTDOOR-INDOOR

Sailmaker International S.r.l.

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QUALITY POLICY STATEMENT 2021

The company SAILMAKER INTERNATIONAL SRL, being a “First Mover” as inventor of the patented product i-Mesh, wants to maintain and consolidate this primacy and identifies the guidelines of its work in the principles of the Quality Policy Statement. We have the following systems and procedures in place to support us in our aim of total customer satisfaction and continuous improvement throughout our business:

- Consolidating its position on the already settled markets
- Conquering new markets and new customers following on from the Expo Dubai Experience
- Increasing the services offered to its customers
- Improving operations to always meet the mandatory requirements
- Increasing the level of services guaranteed to the customer

We are committed to continuous improvement and have established a Quality Management System which provides a framework for measuring and improving our performance thanks to the:

- Perfecting the business organization by making processes lean with well-defined roles and responsibilities
- Guaranteeing suitable workplaces and performing equipment
- Planning a continuous training process for resources based on each role assigned
- Adopting an approach based on risk / opportunity analysis
- Involving the company employees in sharing the established objectives
- Carrying out a continuous research on new products in collaboration with the best public and private research bodies

The Board of Directors